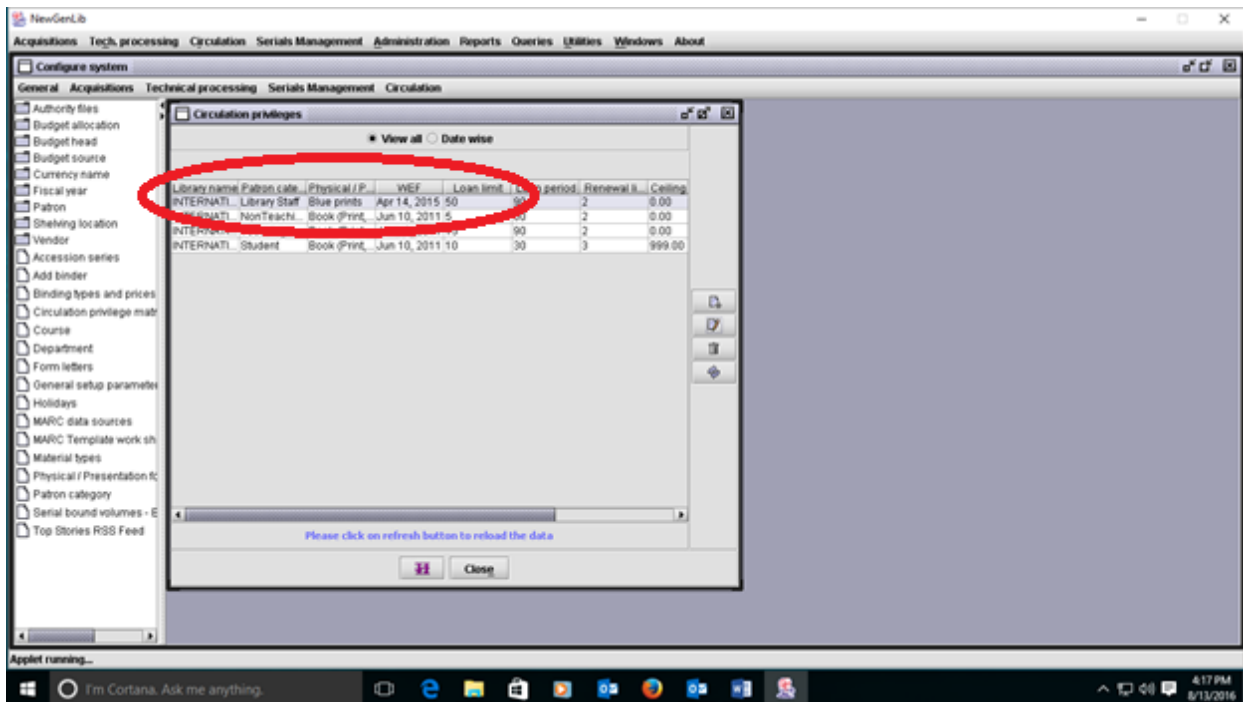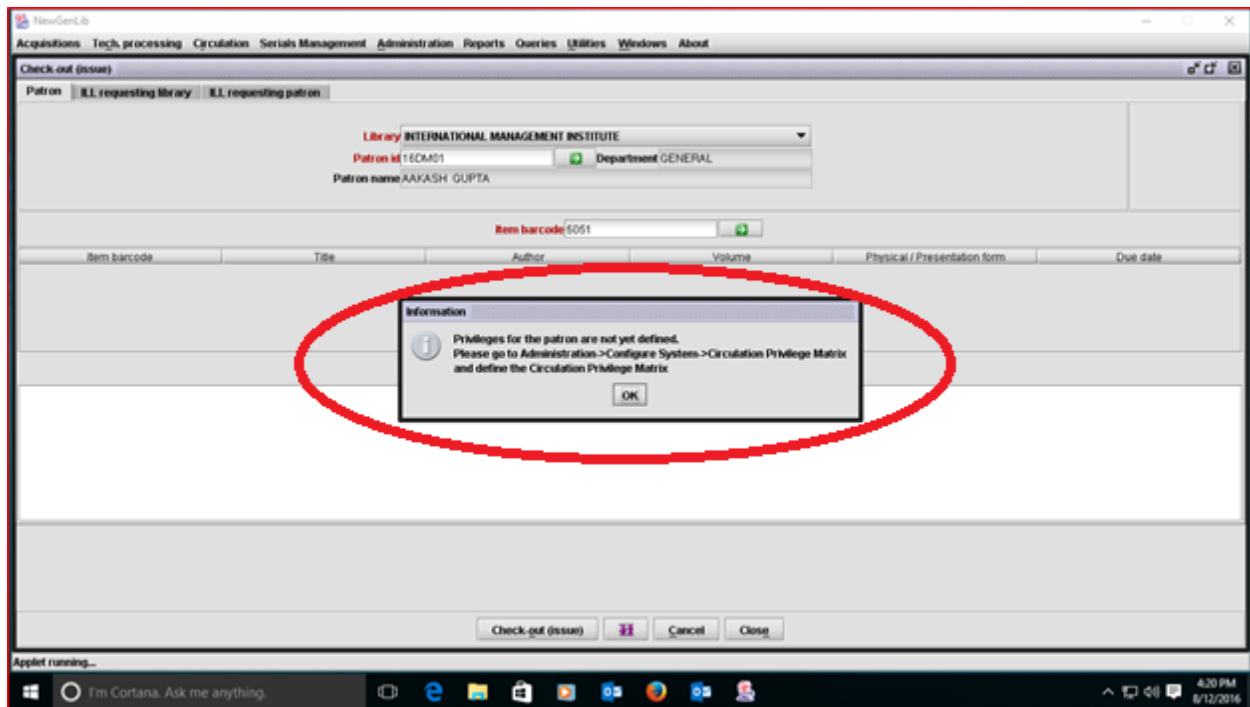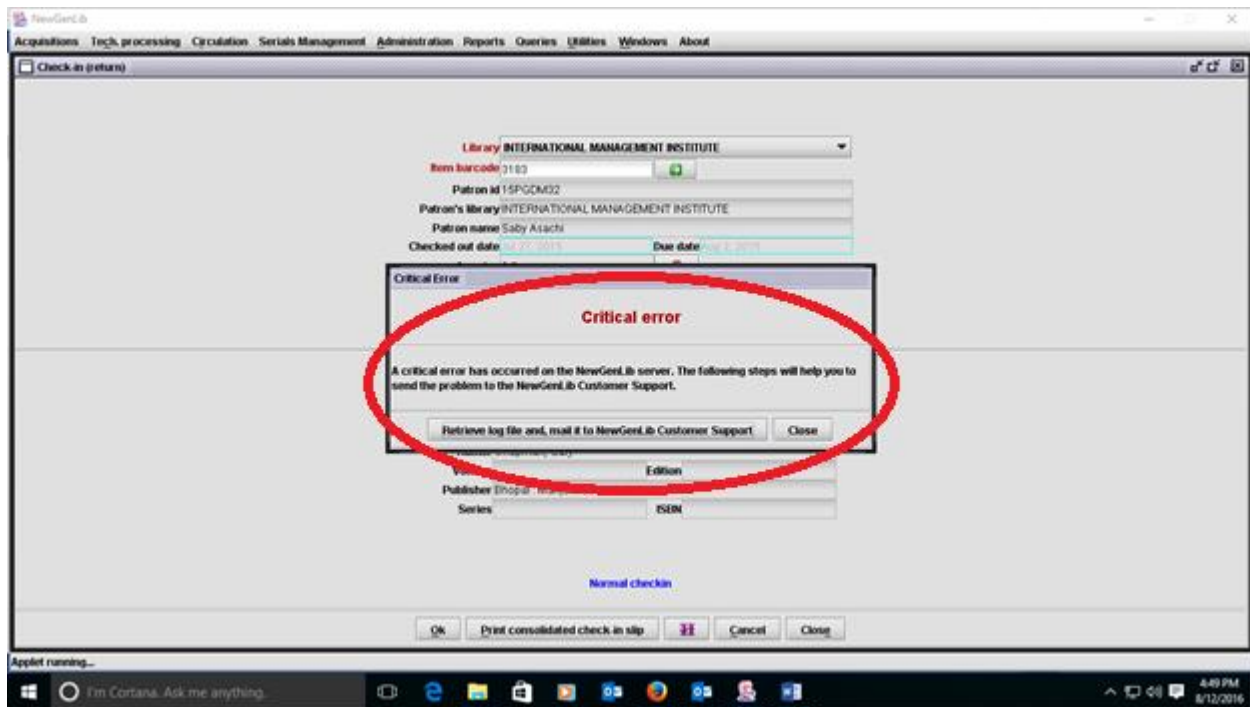# 1. Circulation Privileges of every patron is inactive

I have change the loan limit and loan period one pop up was appear Database Error but Library Name, Patron Category, physical/ presentation forms & WEF was inactive. Here 3 Patron Categories Physical presentation forms are books (Prints, Microform…) & Library Staff Physical presentation forms is Blue Print. Every Patron Category should be same.
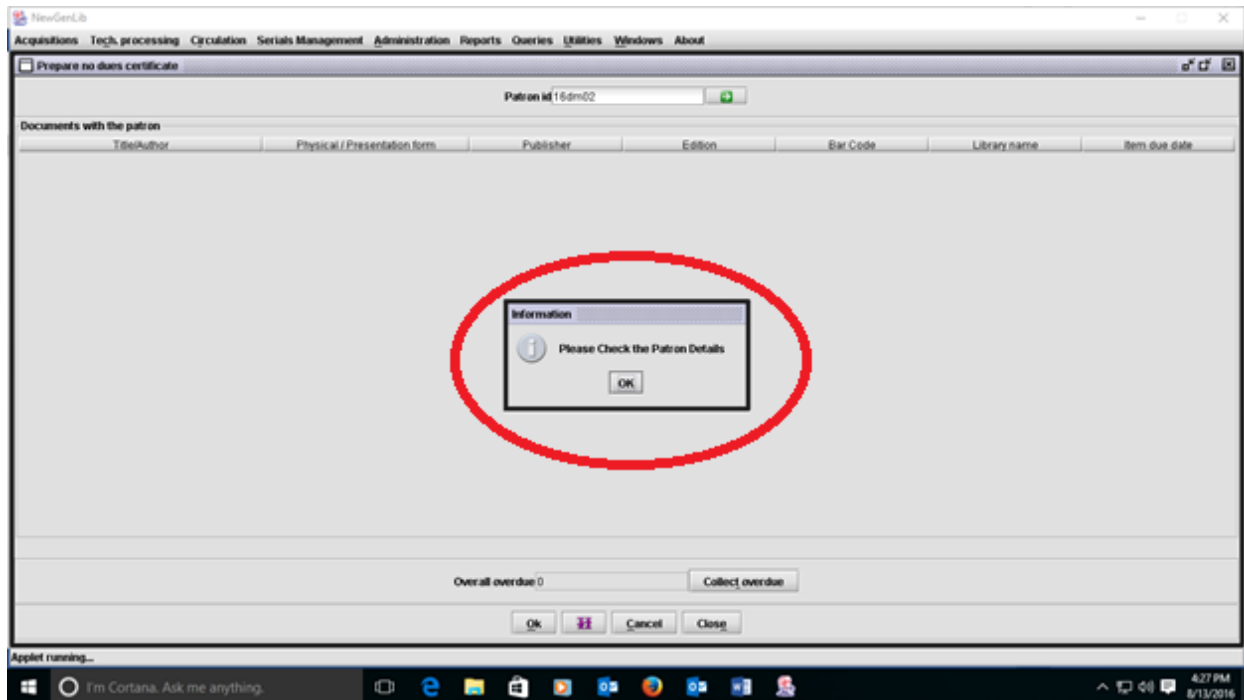
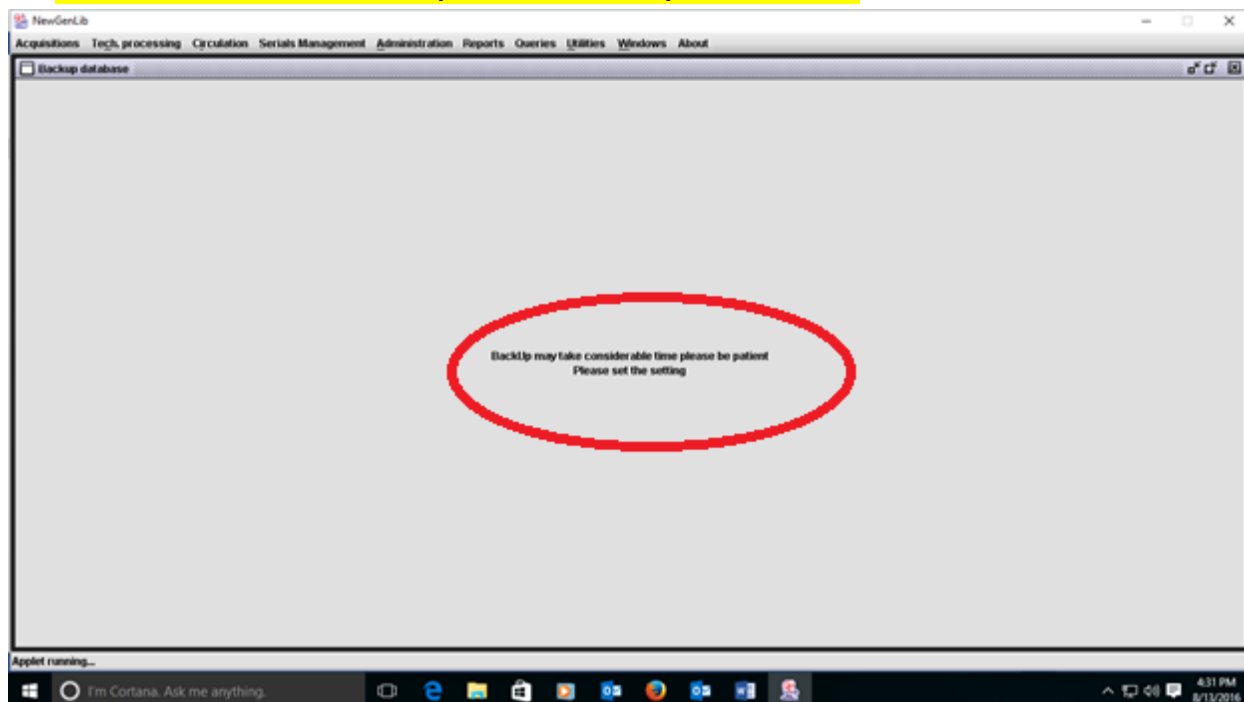## 2. Circulation- Check-Out & Check-In Problem

When I check-out the item it shows privilege for the patron is not defined. When we check-in the items it shows Critical Error occurred on the NGL Server.
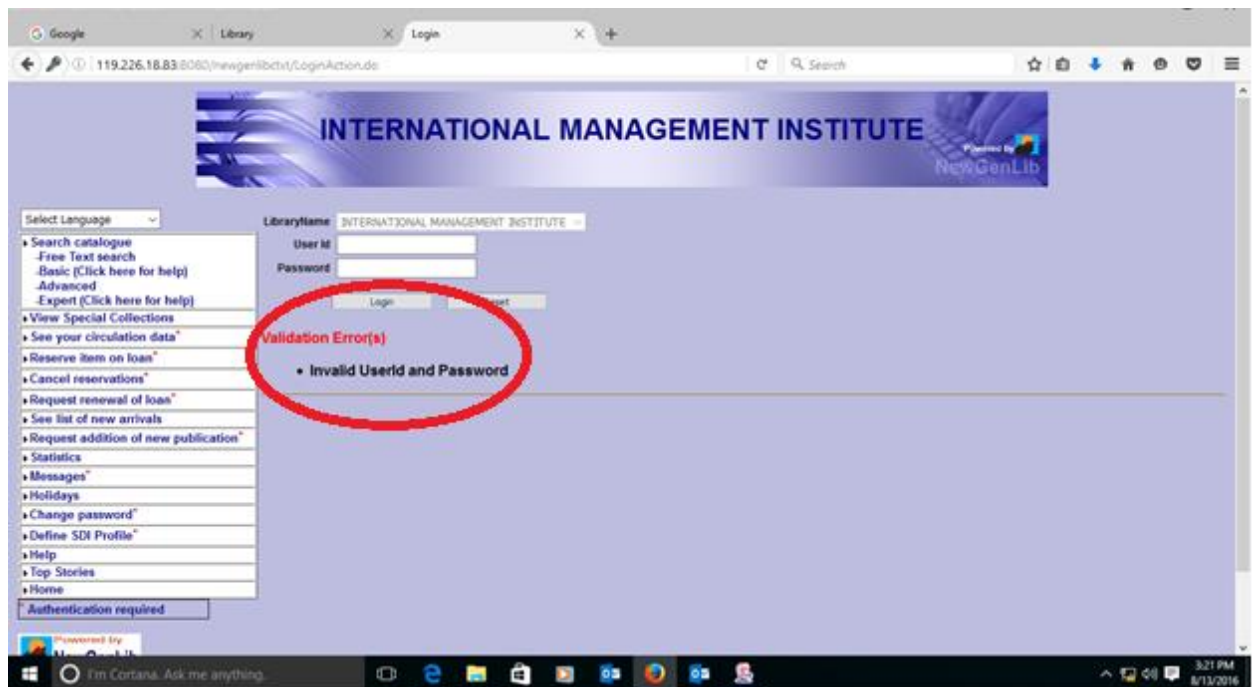
3. No Dues Certificate of the patron

When I click on this it shows please check the patron details.

4. Database Back Up

I want Data Base Back up from My System, it shows Please set the setting

5. Circulation Data of Patron

==When login it shows invalid user id & password==

6. **User reminder is not working**
7. **Report generation (Transaction Report of Particular Date)**
8. **Spine label Print**
9. **Patron List Print**
10. **Circulation History of Patron & message**
11. **Reserve item on loan**
12. **Statistics (Library Statistics & OPAC Usage)**
13. **Change Password by Patron**
14. **Define SDI Profile**

International Management Institute, Bhubaneswar

Using NewGenLib 2.5 V (Since 2011 to …)

==(All these problem I'm facing)==